For Fratelli Martinelli S.p.A., providing a quality product/service means offering excellence and reliability, combining this with commercial, technical and logistical support that intuits and meets the essential needs of all interested parties.

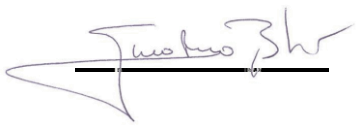
To keep this basic principle alive, the company is committed to:

- **manage the general profitability** of the company to consolidate it and make it competitive;
- **consolidate and expand** its presence on the national and international market;
- **to create products** that meet the increasingly complex needs of customers, also supporting them in the attempt to simplify the products themselves and an ever-increasing commitment to providing technical and commercial support that goes beyond the single supply;
- **maintain an organization oriented towards the customer** and its satisfaction in accordance with internal needs;
- **pursue the continuous improvement of safe working conditions** in compliance with legal requirements, also through:
    - proper management and use of PPE (Personal Protective Equipment), machinery and emergencies;
    - the management of accidents and near misses;
    - risk analysis and management (chemical, atmospheric emissions, mechanical, electrical, fire, noise, ergonomic, etc.);
    - the involvement of staff;
- **continuously improve environmental performance,** such as to improve air quality, reduce greenhouse gas emissions and reduce energy consumption (gas, electricity and water), in order to achieve a high level of green electricity;
- **promote sustainable management** of resources also through the purchase and use of eco-sustainable packaging in compliance with the new EU Regulation 2023/1115 (EUDR) also concerning deforestation;
- **be innovative and at the forefront of the** sector;
- **increase the professionalism** and skills of staff through continuous training and motivation activities;
- **To involve** reference suppliers more closely and to promote a **sustainable supply chain** , including from the point of view of where they are sourced (e.g. minerals that do not come from war zones);
- **reduce production inefficiencies** and constantly improve business processes;
- **respect the principles of the code of ethics** at all levels;
- **implement an IT structure** to support business activities such as to minimize the risk of data loss and ensure their availability through:
    - monitoring and updating company assets;
    - periodic management of risk analysis and vulnerability tests;
    - classification of documents divided into public, internal and confidential;
    - management of a correct access policy.
- **To manage information and its dissemination** correctly and in compliance with the appropriate NDAs;

The individual objectives and monitoring indicators are defined in the periodic review documents by the Management and in the periodic improvement plans, where the main needs of the parties interested in F.lli Martinelli are also analyzed.

The Management has defined this policy and brings it to the attention of all employees, so that each one implements it within the scope of their duties and competences. The company also undertakes to review it periodically, as part of the review by the management to ascertain its continued suitability, and to disseminate and support it with the most appropriate resources and means.

The Management



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